Behaviour Policy and Statement of Behaviour Principles

The Littletons CE First School



SCHOOL VISION:

Just as God has created every individual with unique talents and skills, our school community provides a nurturing and inclusive environment, where everyone is encouraged to explore their individual creativity and to confidently use their talents in order to achieve their God given potential and to make the world a better place.

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1. Aims

This policy aims to:

- Create a positive culture that promotes excellent behaviour, ensuring that all pupils have the opportunity to learn in a calm, safe and supportive environment, in line with the school vision
- > Establish a whole-school approach to maintaining high standards of behaviour that reflect the values of the school
- > Outline the expectations and consequences of behaviour
- > Provide a consistent approach to behaviour management that is applied equally to all pupils
- > Define what we consider to be unacceptable behaviour, including bullying and discrimination

2. Legislation, statutory requirements and statutory guidance

This policy is based on legislation and advice from the Department for Education (DfE) on:

- > Behaviour and discipline in schools: advice for headteachers and school staff, 2016
- > Behaviour in schools: advice for headteachers and school staff 2022
- > Searching, screening and confiscation at school 2018
- > Searching, screening and confiscation: advice for schools 2022
- > The Equality Act 2010
- > Keeping Children Safe in Education
- > Exclusion from maintained schools, academies and pupil referral units in England 2017
- Suspension and permanent exclusion from maintained schools, academies and pupil referral units in England, including pupil movement - 2022
- > Use of reasonable force in schools
- > Supporting pupils with medical conditions at school

It is also based on the Special Educational Needs and Disability (SEND) Code of Practice.

In addition, this policy is based on:

- Schedule 1 of the Education (Independent School Standards) Regulations 2014; paragraph 7 outlines a school's duty to safeguard and promote the welfare of children, paragraph 9 requires the school to have a written behaviour policy and paragraph 10 requires the school to have an anti-bullying strategy
- DfE guidance explaining that academies should publish their behaviour policy and anti-bullying strategy

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3. Definitions

Misbehaviour is defined as:

- > Disruption in lessons, when moving around the school building, or at break and lunchtimes
- > Non-completion of classwork (through choice)
- > Poor attitude
- > Non-compliance with reasonable requests by school staff
- > Rudeness towards staff

Serious misbehaviour is defined as:

- > Repeated breaches of the school rules
- > Any form of bullying
- > Sexual harassment
- > Vandalism
- > Theft
- > Causing physical harm to others
- > Racist, sexist, homophobic or discriminatory behaviour
- > Possession of any article a staff member reasonably suspects has been, or is likely to be, used to commit an offence, or to cause personal injury to, or damage to the property of, any person (including the pupil)

4. Bullying

Bullying is defined as the repetitive, intentional harming of one person (or group) by another person (or group), where the relationship involves an imbalance of power.

Bullying is, therefore:

- > Deliberately hurtful
- > Repeated, often over a period of time
- > Difficult to defend against

Bullying can include:

TYPE OF BULLYING	DEFINITION
Emotional	Being unfriendly, excluding, tormenting
Physical	Hitting, kicking, pushing, taking another's belongings, any use of violence

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TYPE OF BULLYING	DEFINITION
Prejudice-based and discriminatory, including:	Taunts, gestures, graffiti or physical abuse focused on a particular characteristic (e.g. gender, race, sexuality)
 Racial Faith-based Gendered (sexist) Homophobic/biphobic Transphobic Disability-based 	
Sexual	Explicit sexual remarks, display of sexual material, sexual gestures, unwanted physical attention, comments about sexual reputation or performance, or inappropriate touching
Direct or indirect verbal	Name-calling, sarcasm, spreading rumours, teasing
Cyber-bullying	Bullying that takes place online, such as through social networking sites, messaging apps or gaming sites

We are aware that bullying can happen in any setting and will take any report of bullying seriously.

Our first aim is to prevent bullying happening. We do this through promoting the Vision and Values of the school, which set out an expectation that everybody is Caring, Nurturing and Inclusive. These will be central messages within Collective Worship and classroom practice. Children we be taught what bullying is (and is not) and who to speak to if they are concerned that bullying is present in school. The expectation that any potential incidents of bullying should be reported by all members of the school community will be made clear.

Incidents of bullying can be reported by:

- > Speaking to any member of staff
- > Sending a message on Class Dojo
- > Emailing the school office or head teacher

If an incident of bullying is confirmed or suspected, it will be investigated by the headteacher. This may include talking to:

- > The alleged victim/s
- > The alleged perpetrator/s
- > Other pupils who may have witnessed the incidents
- > Parents and carers
- > Staff members

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Appropriate action will be taken if any incidents of bullying are confirmed. This may include:

- Isolating perpetrators at key times of the day until staff are satisfied that further incidents will not occur
- > Working with parents and carers (of victims and perpetrators)
- > Ensuring that victims understand any action taken and that they feel safe in school
- > Using pastoral Teaching Assistants to provide 1:1 and small group support when tackling underlying issues
- > Regular checks that no further incidents of bullying have occurred

All action taken will have the aim of preventing further incidents of bullying, or reducing the possibility of further incidents as far as possible.

All incidents of bullying will be recorded in the school Bullying Log, along with actions taken.

5. Roles and responsibilities

5.1 The governing board

The governing board is responsible for monitoring this behaviour policy's effectiveness and holding the headteacher to account for its implementation.

5.2 The headteacher

The headteacher is responsible for:

- > Reviewing and approving this behaviour policy
- > Ensuring that the school environment encourages positive behaviour
- > Ensuring that staff deal effectively with poor behaviour
- Monitoring how staff implement this policy to ensure rewards and sanctions are applied consistently to all groups of pupils
- > Ensuring that all staff understand the behavioural expectations and the importance of maintaining them
- > Providing new staff with a clear induction into the school's behavioural culture to ensure they understand its rules and routines, and how best to support all pupils to participate fully
- Offering appropriate training in behaviour management, and the impact of special educational needs and disabilities (SEND) and mental health needs on behaviour, to any staff who require it, so they can fulfil their duties set out in this policy
- Ensuring this policy works alongside the safeguarding policy to offer pupils both sanctions and support when necessary
- Ensuring that the data from the behaviour log is reviewed regularly, to make sure that no groups of pupils are being disproportionately impacted by this policy (see section 13.1)

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5.3 Teachers and staff

Staff are responsible for:

- > Creating a calm and safe environment for pupils
- > Establishing and maintaining clear boundaries of acceptable pupil behaviour
- > Implementing the behaviour policy consistently
- Communicating the school's expectations, routines, values and standards through teaching behaviour and in every interaction with pupils
- > Modelling expected behaviour and positive relationships
- > Providing a personalised approach to the specific behavioural needs of particular pupils
- Considering their own behaviour on the school culture and how they can uphold school rules and expectations
- > Recording behaviour incidents promptly
- > Challenging pupils to meet the school's expectations

The senior leadership team (SLT) will support staff in responding to behaviour incidents.

5.4 Parents and carers

Parents and carers, where possible, should:

- > Get to know the school's behaviour policy and reinforce it at home where appropriate
- > Support their child in adhering to the school's behaviour policy
- > Inform the school of any changes in circumstances that may affect their child's behaviour
- > Discuss any behavioural concerns with the class teacher promptly
- Take part in any pastoral work following misbehaviour (for example: attending reviews of specific behaviour interventions)
- Raise any concerns about the management of behaviour with the school directly, whilst continuing to work in partnership with the school
- > Take part in the life of the school and its culture

The school will endeavour to build a positive relationship with parents and carers by keeping them informed about developments in their child's behaviour and the school's policy, and working in collaboration with them to tackle behavioural issues.

5.5 Pupils

Pupils will be made aware of the following during their induction into the behaviour culture:

- > The expected standard of behaviour they should be displaying at school
- > That they have a duty to follow the behaviour policy
- > The school's key rules and routines

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- > The rewards they can earn for meeting the behaviour standard, and the consequences they will face if they don't meet the standard
- > The pastoral support that is available to them to help them meet the behavioural standards

Pupils will be supported to meet the behaviour standards and will be provided with repeated induction sessions wherever appropriate.

Pupils will be supported to develop an understanding of the school's behaviour policy and wider culture.

Pupils will be asked to give feedback on their experience of the behaviour culture to support the evaluation, improvement and implementation of the behaviour policy.

Extra support and induction will be provided for pupils who are mid-phase arrivals.

6. School behaviour curriculum

Pupils are expected to:

- > Behave in an orderly and self-controlled way
- > Show respect to members of staff and each other
- > In class, make it possible for all pupils to learn
- > Move quietly around the school
- > Treat the school buildings and school property with respect
- > Wear the correct uniform at all times
- > Accept sanctions when given
- Refrain from behaving in a way that brings the school into disrepute, including when outside school or online

Where appropriate and reasonable, adjustments may be made to routines within the curriculum to ensure all pupils can meet behavioural expectations in the curriculum.

6.1 Mobile phones

If pupils require a mobile phone in school (e.g. for use after school) parents and carers should obtain the prior agreement of the headteacher. Parents and carers should ensure that:

- > The mobile phone is turned off
- > The mobile phone is handed into the school office
- > The child's class teacher is informed

Mobile phones may not be used by pupils on school grounds or during the school day except in extreme situations, and with the consent of the headteacher.

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7. Responding to behaviour

7.1 Classroom management

Teaching and support staff are responsible for setting the tone and context for positive behaviour within the school.

They will:

- > Create and maintain a stimulating environment that encourages pupils to be engaged
- > Ensure that all pupils understand the behaviour expectations of the school
- > Follow the agreed behaviour processes and procedures for the school
- > Develop positive relationships with pupils

7.2 Safeguarding

The school recognises that changes in behaviour may be an indicator that a pupil is in need of help or protection.

We will consider whether a pupil's misbehaviour may be linked to them suffering, or being likely to suffer, significant harm.

Where this may be the case, we will follow our child protection and safeguarding policy, and consider whether pastoral support, an early help intervention or a referral to children's social care is appropriate.

Please refer to our child protection and safeguarding policy for more information.

7.3 Responding to good behaviour

When a pupil's behaviour meets or goes above and beyond the expected behaviour standard, staff will recognise it with positive recognition and reward. This provides an opportunity for all staff to reinforce the school's culture and ethos.

Positive reinforcements and rewards will be applied clearly and fairly to reinforce the routines, expectations and norms of the school's behaviour culture.

Positive behaviour will be rewarded with:

- > Verbal Praise/
- > Communicating praise to parents via Class Dojo, or verbally at the end of the day
- > Pat on the Back certificates, merit badges, and Vision and Values certificates (with accompanying tea parties)
- > House points

7.4 Responding to misbehaviour

When a pupil's behaviour falls below the standard that can reasonably be expected of them, staff will respond in order to restore a calm and safe learning environment, and to prevent recurrence of misbehaviour.

Staff will endeavour to create a predictable environment by always challenging behaviour that falls short of the standards, and by responding in a consistent, fair and proportionate manner, so pupils know with certainty that misbehaviour will always be addressed.

All pupils will be treated equitably under the policy, with any factors that contributed to the behavioural incident identified and taken into account.

When giving behaviour sanctions, staff will also consider what support could be offered to a pupil to help them to meet behaviour standards in the future.

The school may use one or more of the following sanctions in response to unacceptable behaviour:

- > Sending the pupil to another class
- > A verbal reprimand and reminder of the expectations of behaviour
- > Setting of written tasks such as an account of their behaviour
- > Expecting work to be completed at break or lunchtime
- > School-based community service, such as tidying a classroom
- > Referring the pupil to a senior member of staff
- > Message or phone call home to parents
- > Removal of the pupil from the classroom
- > Suspension
- > Permanent exclusions, in the most serious of circumstances

Personal circumstances of the pupil will be taken into account when choosing sanctions and decisions will be made on a case-by-case basis, but with regard to the impact on perceived fairness.

7.5 Reasonable force

Reasonable force covers a range of interventions that involve physical contact with pupils. All members of staff have a duty to use reasonable force, in the following circumstances, to prevent a pupil from:

- > Causing disorder
- > Hurting themselves or others
- > Damaging property
- > Committing an offence

Incidents of reasonable force must:

> Always be used as a last resort

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- > Be applied using the minimum amount of force and for the minimum amount of time possible
- > Be used in a way that maintains the safety and dignity of all concerned
- > Never be used as a form of punishment
- > Be recorded and reported to parents

When considering using reasonable force, staff should, in considering the risks, carefully recognise any specific vulnerabilities of the pupil, including SEND, mental health needs or medical conditions.

7.6 Confiscation, searches, screening

Searching, screening and confiscation is conducted in line with the DfE's <u>latest guidance on</u> <u>searching, screening and confiscation</u>.

Confiscation

Any prohibited items found in a pupil's possession as a result of a search will be confiscated. These items will not be returned to the pupil.

We will also confiscate any item that is harmful or detrimental to school discipline. These items will be returned to pupils after discussion with senior leaders and parents, if appropriate.

Searching a pupil

Searches will only be carried out by a member of staff who has been authorised to do so by the headteacher, or by the headteacher themselves, and if the authorised member of staff has reasonable grounds for suspecting that the pupil is in possession of a prohibited item. There will be another member of staff present as a witness to the search. Searches will only be made with the pupil's consent.

An appropriate location for the search will be found. The search will only take place on the school premises or where the member of staff has lawful control or charge of the pupil, for example on a school trip.

Before carrying out a search the authorised member of staff will:

- > Assess whether not doing the search would put other pupils or staff at risk
- > Consider whether the search would pose a safeguarding risk to the pupil
- > Explain to the pupil why they are being searched
- > Explain how and where the search will be carried out
- > Give the pupil the opportunity to ask questions

An authorised member of staff may search a pupil's outer clothing, pockets, possessions, desks or bags.

Outer clothing includes:

> Any item of clothing that is not worn immediately over a garment that is being worn wholly next to the skin or being worn as underwear (e.g. a jumper or jacket being worn over a t-shirt)

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> Hats, scarves, gloves, shoes, boots

Searching pupils' possessions

Possessions means any items that the pupil has or appears to have control of, including:

- > Desks
- > Bags

A pupil's possessions can be searched for any item if the pupil agrees to the search. An authorised member of staff can search a pupil's possessions when the pupil and another member of staff are present.

If there is a serious risk of harm if the search is not conducted immediately, or it is not reasonably practicable to summon another member of staff, the search can be carried out by a single authorised member of staff.

Informing the designated safeguarding lead (DSL)

The staff member who carried out the search should inform the DSL without delay so that they can determine whether any further action needs to be taken from a Safeguarding perspective.

Informing parents

Parents will always be informed of any search. A member of staff will tell the parents as soon as is reasonably practicable:

- > What happened
- > What was found, if anything
- > What has been confiscated, if anything
- > What action the school has taken, including any sanctions that have been applied to their child

Support after a search

Irrespective of whether any items are found as the result of any search, the school will consider whether the pupil requires any specific support. If this is the case, staff will follow the school's safeguarding policy and speak to the designated safeguarding lead (DSL). The DSL will consider if pastoral support, an early help intervention or a referral to children's social care is appropriate.

7.7 Off-site misbehaviour

Sanctions may be applied where a pupil has misbehaved off-site when representing the school. This means misbehaviour when the pupil is:

- > Taking part in any school-organised or school-related activity (e.g. school trips)
- > Travelling to or from school
- > Wearing school uniform
- > In any other way identifiable as a pupil of our school

Sanctions may also be applied where a pupil has misbehaved off-site, at any time, whether or not the conditions above apply, if the misbehaviour:

- > Could have repercussions for the orderly running of the school
- > Poses a threat to another pupil
- > Could adversely affect the reputation of the school

Sanctions will only be given out on school premises or elsewhere when the pupil is under the lawful control of a staff member (e.g. on a school-organised trip).

7.8 Online misbehaviour

The school can issue behaviour sanctions to pupils for online misbehaviour when:

- > It poses a threat or causes harm to another pupil
- > It could have repercussions for the orderly running of the school
- > It adversely affects the reputation of the school
- > The pupil is identifiable as a member of the school

Sanctions will only be given out on school premises or elsewhere when the pupil is under the lawful control of a staff member.

7.10 Zero-tolerance approach to sexual harassment and sexual violence

The school will ensure that all incidents of sexual harassment and/or violence are met with a suitable response, and never ignored.

Pupils are encouraged to report anything that makes them uncomfortable, no matter how 'small' they feel it might be.

The school's response will be:

- > Proportionate
- > Considered
- > Supportive
- > Decided on a case-by-case basis

The school has procedures in place to respond to any allegations or concerns regarding a child's safety or wellbeing. These include clear processes for:

- > Responding to a report
- > Carrying out risk assessments, where appropriate, to help determine whether to:
 - Manage the incident internally
 - o Refer to early help
 - o Refer to children's social care
 - Report to the police

Please refer to our child protection and safeguarding policy for more information.

7.11 Malicious allegations

Where a pupil makes an allegation against a member of staff and that allegation is shown to have been deliberately invented or malicious, the school will consider whether to discipline the pupil in accordance with this policy.

Where a pupil makes an allegation of sexual violence or sexual harassment against another pupil and that allegation is shown to have been deliberately invented or malicious, the school will consider whether to discipline the pupil in accordance with this policy.

In all cases where an allegation is determined to be unsubstantiated, unfounded, false or malicious, the school (in collaboration with the local authority designated officer (LADO), where relevant) will consider whether the pupil who made the allegation is in need of help, or the allegation may have been a cry for help. If so, a referral to children's social care may be appropriate.

The school will also consider the pastoral needs of staff and pupils accused of misconduct.

Please refer to our child protection and safeguarding for more information on responding to allegations of abuse against staff or other pupils.

8. Serious sanctions

8.1 Removal from classrooms

In response to serious or persistent breaches of this policy, the school may remove the pupil from the classroom for a limited time.

Pupils who have been removed will continue to receive education under the supervision of a member of staff that is meaningful, but it may differ from the mainstream curriculum.

Removal is a serious sanction and will only be used in response to serious misbehaviour. Staff will only remove pupils from the classroom once other behavioural strategies have been attempted, unless the behaviour is so extreme as to warrant immediate removal.

Removal can be used to:

- > Restore order if the pupil is being unreasonably disruptive
- > Maintain the safety of all pupils
- > Allow the disruptive pupil to continue their learning in a managed environment
- > Allow the disruptive pupil to regain calm in a safe space

Pupils will not be removed from classrooms for prolonged periods of time without the explicit agreement of the headteacher.

Pupils should be reintegrated into the classroom as soon as appropriate and safe to do so. The school will consider what support is needed to help a pupil successfully reintegrate into the classroom and meet the expected standards of behaviour.

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Parents will be informed on the same day that their child is removed from the classroom.

The school will consider an alternative approach to behaviour management for pupils who are frequently removed from class, such as:

- > Use of teaching assistants
- > A Behaviour Support Plan
- > Multi-agency assessment

Staff will record all incidents of removal from the classroom along with details of the incident that led to the removal, and any protected characteristics of the pupil in the behaviour log.

8.2 Suspension and permanent exclusions

The school can use suspension and permanent exclusion in response to serious incidents or in response to persistent poor behaviour, which has not improved following in-school sanctions and interventions.

The decision to suspend or exclude will be made by the headteacher and only as a last resort.

Please refer to our exclusions policy for more information.

9. Responding to misbehaviour from pupils with SEND

9.1 Recognising the impact of SEND on behaviour

The school recognises that pupils' behaviour may be impacted by a special educational need or disability (SEND).

When incidents of misbehaviour arise, we will consider them in relation to a pupil's SEND, although we recognise that not every incident of misbehaviour will be connected to their SEND. Decisions on whether a pupil's SEND had an impact on an incident of misbehaviour will be made on a case-by-case basis.

When dealing with misbehaviour from pupils with SEND, especially where their SEND affects their behaviour, the school will balance their legal duties when making decisions about enforcing the behaviour policy. The legal duties include:

- Taking reasonable steps to avoid causing any substantial disadvantage to a disabled pupil caused by the school's policies or practices (Equality Act 2010)
- Using our best endeavours to meet the needs of pupils with SEND (<u>Children and Families Act</u> <u>2014</u>)
- If a pupil has an education, health and care (EHC) plan, the provisions set out in that plan must be secured and the school must co-operate with the local authority and other bodies

As part of meeting these duties, the school will anticipate, as far as possible, all likely triggers of misbehaviour, and put in place support to prevent these from occurring.

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Any preventative measures will take into account the specific circumstances and requirements of the pupil concerned. This could include:

- > Short, planned movement breaks for a pupil with SEND who finds it difficult to sit still for long
- > Adjusting seating plans to allow a pupil with visual or hearing impairment to sit in sight of the teacher and/or the board
- > Training for staff in understanding specific conditions
- > Use of separate spaces, such as the Nurture Room, where pupils can regulate their emotions

9.2 Adapting sanctions for pupils with SEND

When considering a behavioural sanction for a pupil with SEND, the school will take into account:

- > Whether the pupil was unable to understand the rule or instruction?
- > Whether the pupil was unable to act differently at the time as a result of their SEND?
- > Whether the pupil is likely to behave aggressively due to their particular SEND?

If the answer to any of these questions is yes, it may be unlawful for the school to sanction the pupil for the behaviour.

The school will then assess if it is appropriate to use a sanction and if so, whether any reasonable adjustments need to be made to the sanction.

9.3 Considering whether a pupil displaying challenging behaviour may have unidentified SEND

The school's special educational needs co-ordinator (SENCO) may evaluate a pupil who exhibits challenging behaviour to determine whether they have any underlying needs that are not currently being met.

Where necessary, support and advice will also be sought from specialist teachers, an educational psychologist, medical practitioners and/or others, to identify or support specific needs.

When acute needs are identified in a pupil, we will liaise with external agencies and plan support programmes for that child. We will work with parents to create the plan and review it on a regular basis.

9.4 Pupils with an education, health and care (EHC) plan

The provisions set out in the EHC plan must be secured and the school will co-operate with the local authority and other bodies.

If the school has a concern about the behaviour of a pupil with an EHC plan, it will make contact with the local authority to discuss the issue. If appropriate, the school may request an emergency review of the EHC plan.

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10. Supporting pupils following a sanction

Following a sanction, the school will consider strategies to help pupils to understand how to improve their behaviour and meet the expectations of the school.

This could include measures such as:

- > Reintegration meetings
- > Daily contact with a specified member of staff
- > A personalised plan with personalised behaviour goals specifically stated

11. Pupil transition

11.1 Inducting incoming pupils

The school will support incoming pupils to meet behaviour standards by offering an induction process to familiarise them with the behaviour policy and the wider school culture.

11.2 Preparing outgoing pupils for transition

To ensure a smooth transition to the next year, pupils have transition sessions with their new teacher(s). In addition, staff members hold transition meetings.

To ensure behaviour is continually monitored and the right support is in place, information related to pupil behaviour issues may be transferred to relevant staff at the start of the term or year.

12. Training

As part of their induction process, our staff are provided with training on managing behaviour, including:

- > The proper use of restraint
- > The needs of the pupils at the school
- > How SEND and mental health needs impact behaviour
- > The behaviour processes and procedures of the school
- > What support is available when dealing with behaviour

Behaviour management will also form part of continuing professional development.

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13. Monitoring arrangements

13.1 Monitoring and evaluating school behaviour

The school will collect data on the following:

- > Behavioural incidents, including removal from the classroom
- > Attendance, permanent exclusion and suspension
- > Use of pupil support units, off-site directions and managed moves
- > Incidents of searching, screening and confiscation
- > Anonymous surveys for staff, pupils, governors, trustees and other stakeholders on their perceptions and experiences of the school behaviour culture

The data will be analysed from a variety of perspectives including:

- > At school level
- > By age group
- > At the level of individual members of staff
- > By time of day/week/term
- > By protected characteristic

The school will use the results of this analysis to make sure it is meeting its duties under the Equality Act 2010. If any trends or disparities between groups of pupils are identified by this analysis, the school will review its policies to tackle it.

13.2 Monitoring this policy

This behaviour policy will be reviewed by the headteacher and the full governing board at least annually, to address findings from the monitoring of the behaviour.

14. Links with other policies

This behaviour policy is linked to the following policies

- > Exclusions policy
- > Child protection and safeguarding policy
- > Physical restraint policy
- > Statement Regarding Child Protection and Safeguarding in DOWMAT Academies

Appendix 1: written statement of behaviour principles

- > Every pupil understands they have the right to feel safe, valued and respected, and to be able to learn free from the disruption of others
- > All pupils, staff and visitors are free from any form of discrimination
- > Staff and volunteers set an excellent example to pupils at all times
- > Rewards, sanctions and reasonable force are used consistently by staff, in line with the behaviour policy
- > The behaviour policy is understood by pupils and staff
- > The exclusions policy explains that exclusions will only be used as a last resort, and outlines the processes involved in suspensions and exclusions
- > Pupils are helped to take responsibility for their actions
- > Families are involved in behaviour incidents to foster good relationships between the school and pupils' home life

The governing board also emphasises that violence or threatening behaviour will not be tolerated in any circumstances.